HEALTHFIRST
Sharps Management System

PRODUCT REVIEW SNAPSHOT *CRITERIA BASED ON AVERAGE SCORE (OUT OF 5)*

Clarity of instructions — **4.0**

Ease of preparing return box for shipment — **4.0**

Use of OnTraQ for online product tracking and signed manifest retrieval — **3.8**

Usefulness of using OnTraQ as a compliance management tool (email/text reminder system, tracking other dental wastes within one interface) — **4.0**

Ease of getting in touch with a support representative for questions regarding the service — **3.8**

SECTION A **AVERAGE** — **4.0**

SECTION B **OVERALL SATISFACTION** — **4.3**

takeaways

- User friendly
- Safe
- Eliminates pickup hassle
- Cost effective

FINAL SCORE
AVERAGE OF SECTIONS A AND B — **4.2**