

Handpiece Repair Work Order



Submit your handpieces online www.prorepaironline.com or use this QR code

1 PROVIDE BILLING/CONTACT INFORMATION

C O N T A C T	Date: _____	Henry Schein Account #: _____
	Name: _____	P.O. # _____
	Address: _____	State: _____ Zip Code: _____
	Office Phone: _____	Fax: _____
	Tech Code: _____ <i>Internal Use Only</i>	Email: _____

IMPORTANT All handpieces must be sterilized. INITIAL HERE TO CONFIRM Non-sterilized handpieces will be charged a \$5.95 sterilization fee per handpiece.

2

H A N D P I E C E	Make: _____	
	Serial Number: _____ Model: _____ Problem: _____	
	If a repair option is not selected, or more than one selection is made, the best value repair will be performed and charged.	
	High-Speed Services	
	Premium Turbine Rebuild	<input type="checkbox"/> Ceramic \$169 (6 mo. warranty)
	Premium Turbine Repair & Replacement Premier Authorized Turbine Manufacturer	<input type="checkbox"/> Steel \$239 (6 mo. warranty) <input type="checkbox"/> Ceramic \$339 (1 year warranty) <input type="checkbox"/> OEM Turbine Replacement
	Low-Speed Services	
	Premium Repair & Replacement - Attachments & Heads Premier Motor Overhaul	<input type="checkbox"/> Under \$359 <input type="checkbox"/> Under \$609
	Electric Services	
	Premium Repair & Overhaul	<input type="checkbox"/> Under \$709
Additional Information		
Warranty Repair *Warranty information must be included *		

3

H A N D P I E C E	Make: _____	
	Serial Number: _____ Model: _____ Problem: _____	
	If a repair option is not selected, or more than one selection is made, the best value repair will be performed and charged.	
	High-Speed Services	
	Premium Turbine Rebuild	<input type="checkbox"/> Ceramic \$169 (6 mo. warranty)
	Premium Turbine Repair & Replacement Premier Authorized Turbine Manufacturer	<input type="checkbox"/> Steel \$239 (6 mo. warranty) <input type="checkbox"/> Ceramic \$339 (1 year warranty) <input type="checkbox"/> OEM Turbine Replacement
	Low-Speed Services	
	Premium Repair & Replacement - Attachments & Heads Premier Motor Overhaul	<input type="checkbox"/> Under \$359 <input type="checkbox"/> Under \$609
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4

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	Premium Turbine Rebuild	<input type="checkbox"/> Ceramic \$169 (6 mo. warranty)
	Premium Turbine Repair & Replacement Premier Authorized Turbine Manufacturer	<input type="checkbox"/> Steel \$239 (6 mo. warranty) <input type="checkbox"/> Ceramic \$339 (1 year warranty) <input type="checkbox"/> OEM Turbine Replacement
	Low-Speed Services	
	Premium Repair & Replacement - Attachments & Heads Premier Motor Overhaul	<input type="checkbox"/> Under \$359 <input type="checkbox"/> Under \$609
	Electric Services	
	Premium Repair & Overhaul	<input type="checkbox"/> Under \$709
Additional Information		
Warranty Repair *Warranty information must be included *		

3 SELECT RETURN DELIVERY SERVICE OPTION

<input type="checkbox"/> Second-Day Delivery (One handpiece) - \$17.95 <input type="checkbox"/> Next Day Delivery - \$24.95 <input type="checkbox"/> For three or more handpieces - No charge delivery	If no response received within 7 days, the handpieces will be returned unrepai red and a \$11.99 evaluation fee will be charged per order.
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NOTE: Declined estimates are subject to a \$11.99 Estimation Fee. International rates vary by location. Prices subject to change without notice. Other fees may apply.

Have Feedback? Visit www.henryscheindental.com/prorepairfeedback and fill out the form.

TOP - SEND WITH REPAIR (WHITE)

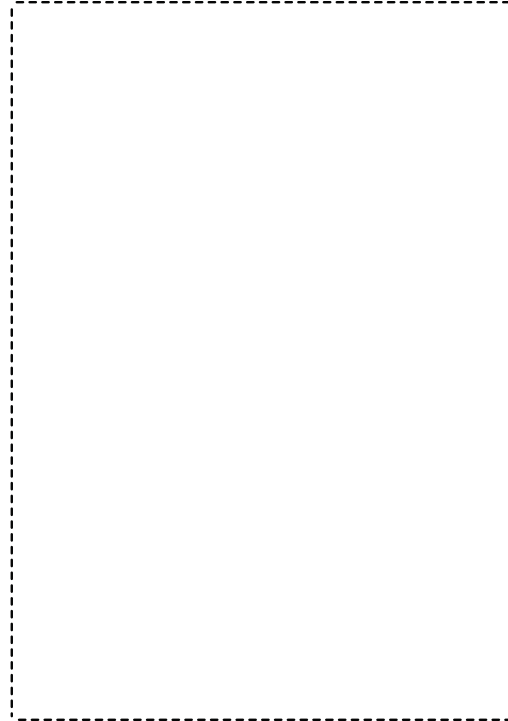
BOTTOM - RETAIN FOR RECORDS (YELLOW)

To Submit Your Repair Using This Work Order Form:

- 1. COLLECT** your handpieces. Use the enclosed repair brochure to select your repair option on the Work Order Form.
- 2. PACK** top copy of the Work Order Form and your sterilized handpieces in the enclosed protective pouch.
- 3. SEND** us your handpieces. Affix the UPS shipping label to the plastic pouch.
 - Hand your package to a UPS Driver.
 - Place in a UPS Drop Box
 - Bring to a UPS Store

**Remember to maintain your Handpiece!
Regular maintenance is critical.**
If you need more information, please call
**1-800-367-3674 to speak with our
Customer Care Team.**

www.prorepair.com • prorepair@henryschein.com
One Brasseler Blvd
Savannah, GA 31419
1-800-367-3674 8am - 7pm EST



To Submit Your Repair Online Use The:

PROREPAIR HANDPIECE PORTAL

Simple to use, full transparency

✓ **FAST**
turnaround time

✓ **SIMPLE**
to use

✓ **TRANSPARENT**
pricing upfront and tracking
capability for all repairs



Scan, Submit & Save through the Portal

1. Scan the QR Code
2. Submit your repair
3. Save 10% on repair with code:
HPWO10